

DialOut Notification



Pollys Inc.
Unified Communications Solutions

► Overview

Pollys DialOut Notification is a handy and effective tool for notifying predefined recipients via PBX extensions, E-mails or cellular SMSs that an inbound and/or outbound call was placed to/ from a PBX extension.

It allows you to protect for calling fraud by rejecting transfer and conference operations on predefined PBX trunks.

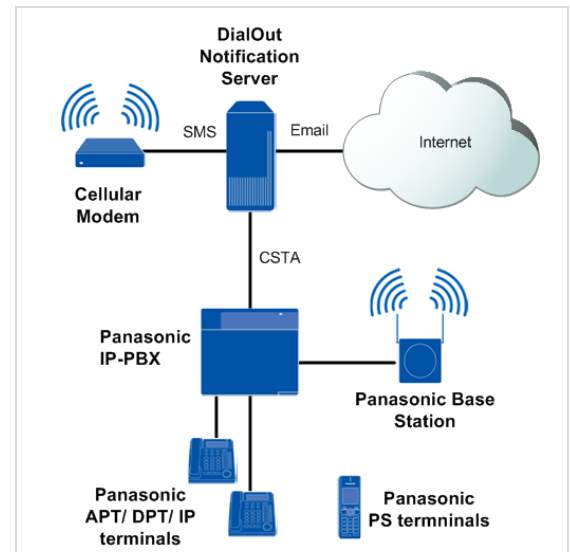
Additionally, it can log any SMDR or CDR information allowing you to inspect and export it to PDF or CSV.

► Key Features

- Effective extension monitoring and control via CSTA protocol
- Predefined hot number list
- Predefined phone extensions, ACD groups, email addresses and cellular phone numbers to be notified
- Predefined virtual trunk groups for transfer and conference allowance
- Notification message contains the extension/ trunk and for inbound and/ or outbound calls
- Provide supplementary CTI connection via CTIMUX for other Pollys CTI products
- Allow/ reject calls based on monitored stations – monitored number matches
- Allow/ reject either transfer or conference operations carried out on PBX trunks
- Log SMDR or CDR information generated by the PBXs

► Disclaimer

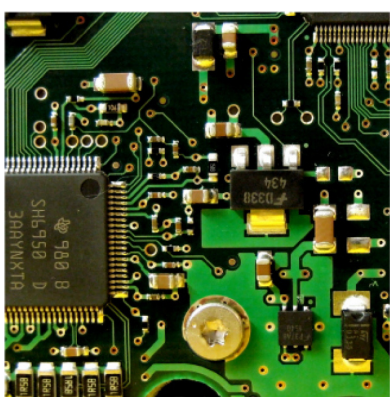
- This software cannot be used as a primary 911 notification service or as primary alarm handling device
- The product does not interfere in any way with 911 emergency calls



Target Customers

- Financial Services
- Insurance Services
- Distribution
- Manufacturing
- Government
- Healthcare
- Education
- Transportation

System Requirements



- Panasonic KX-TDA30/50/100/200/600, TDE100/200/600, NCP500/1000, NS1000
- Host minimum configuration – Intel PIV 2 GHz processor, 1 GB RAM, 2 GB free HDD space, Network card 100BaseT
- Host operating systems – Microsoft Windows XP Professional SP3, Microsoft Windows Server 2003 SP2, Microsoft Windows Server 2008 (UAC disabled), Microsoft Windows Server 2012, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)